Brandon Swanson

Systems Administrator

Finger Lakes, New York

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Skills

Active Directory
Google Workspace
Customer Service
Network Systems
Problem-solving
Documentation
macOS
Android
Meraki
Linux
Windows Server

References

References made available upon request

Profile

A results-driven IT specialist known for delivering refined solutions and clear communication. My problem-solving skills and meticulous approach enable me to streamline user experiences in the dynamic world of technology.

Employment History

Network Technician Assistant, South Seneca Central School District

Ovid, NY

July 2019 — Present

- Provided assistance to network users regarding troubleshooting and procedures.
- Tested and accurately configured software and maintained high functioning hardware.
- Worked well independently and collaboratively.
- Leveraged PowerShell, Bash, and Google Apps Script to automate processes, significantly reducing task completion times and boosting operational efficiency.
- Advised staff on effective utilization of existing network resources and tools.
- Worked to maintain the confidentiality of information and network data.

Audio-Visual Coordinator, South Seneca Central School District, Ovid, NY

March 2021 — Present

- Setting up and operating audio and visual equipment for events, meetings, and conferences.
- Troubleshooting and providing technical support for audio and visual equipment.
- Setting up and maintaining audio and visual systems,
- Researching and recommending new audio and visual technologies.
- Ensuring that all audio and visual equipment is safe and secure.
- Keeping detailed records of equipment maintenance and repair.

Education

High School Diploma, South Seneca Central School District

June 2018